



TRANSIT PROTECTION PLANS FOR YOUR HOUSEHOLD GOODS SHIPMENT

Salmon's Transfer and Atlas Van Lines is committed to providing our customers with all of the information they require in order to make an informed decision on all aspects of their move. Nowhere is this more important than the area of choosing the right "Transit Protection Plan" to meet your individual needs. Under the Motor Carrier Act, a carrier of household goods is liable to certain defined limits, for any loss or damage to the goods accepted for transportation. This coverage, known as "Released Protection" (defined below) is generally not sufficient unless the owner of the goods has placed supplementary coverage through their personal insurance broker. Most consumers elect instead to purchase "Replacement Coverage".

To ensure that you have adequate coverage, it is imperative that you properly "value" your possessions. You should consider the cost of replacing everything, should a major disaster occur. Your homeowner's policy defining the value of your contents can be used as a guideline but you should consult your broker to ensure your valuation is current. As part of your moving contract, you will be asked to declare a total value (in writing) on the face of your Bill of Lading. This dollar amount will be used to determine the maximum carrier liability for loss or damage to your goods, subject to the terms listed on the reverse side of your bill of lading. Choose your plan carefully.

PLAN A - RELEASED PROTECTION

Under this plan, you will be reimbursed for loss and/or damage up to sixty (60) cents per pound per article. This means that in the event of total loss, your maximum protection would be sixty cents for each pound of the actual scaled weight of your shipment. On items packed by an Atlas agent, coverage is limited to 60 cents multiplied by the total weight of the carton. There is no additional cost for this basic coverage

PLAN B - REPLACEMENT PROTECTION

This plan provides coverage up to the replacement cost of your item(s) based on today's market price for an item(s) of like quality and kind. Maximum coverage is limited to the dollar amount you declare on your Bill of Lading. This declaration must not be less than \$10.00 per lb. multiplied by the actual scaled weight of your shipment. Items of extraordinary value should be declared separately on the Bill of Lading and are in addition to the amount declared for the balance of the shipment. This coverage is available at a reasonable cost and is well worth the peace of mind that it will provide to you.

NOTE: For your reference the same terms and conditions that appear on the Bill of Lading are itemized on the reverse of this form for your convenience.

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CARRIER LIABILITY CONDITIONS

- Coverage to articles not currently purchased in the North American market is subject to their appraised value as provided by owner of items.
- The following goods are excluded from cargo protection: jewellery, coins, stamps, documents, watches, currency and precious stones or metals.
- Carrier shall not be liable for damage or loss of a complete set when only part of such set is damaged or lost. Carrier shall only be liable for the repair or recovery of the lost or damaged piece or pieces.
- The damage or loss settlement on motor vehicles, trailers, campers, snowmobiles, motorcycles or boats (including outboard motors) shall not exceed the current market values (depreciated) based on date of loading at origin or dealer appraisal.
- Carrier reserves the right to repair or replace any article or articles lost or damaged in lieu of making a cash settlement.
- When the carrier pays for the replacement value or replaces a damaged or lost item, the lost or damaged item becomes the property of the carrier.
- Carrier is not liable for loss or damage caused by acts of God, the queen's or public enemies, riots, strikes, a defect or inherent vice in the goods (such as caused by weather), the act or default of the shipper or owner of the goods, authority of law or quarantine.
- Damage to the mechanical, electronic or other operations of such items as stereo and computer equipment and appliances and other equipment irrespective of who packed or unpacked such articles unless servicing and preparation was performed by the contracting carrier, his agent or employees. Item must have encountered external visible damage directly relating to the malfunction or negligence of the carrier or his contracted service technician.
- Deterioration of or damage to perishable food, plants, pets, dried flowers or ceramic greenware.
- Damage to fragile items or to those items normally packed by the carrier in cartons, that are not packed or unpacked by the carrier.
- Loss of contents of owner packed articles unless the carton is damaged by carrier mishandling and noted on the delivery documents and is the direct cause of the damage and/or loss.
- Damage to or loss of goods at place or places of pick-up or delivery when you or your appointed representative is not in attendance.
- Liability with respect to items such as photographs and similar objects is limited to the value of the film, albums etc. with no allowance made for sentimental value. Personal items must be taken by owner (not put on van).
- If item(s) are lost in transit, exceptions must be noted on the "Customer Inventory Check-Off Sheet" or "Inventory of Articles Shipped" and signed and acknowledged by the delivering/unpacking carrier.
- Coverage does not extend to damage to goods due to the change of volume, colour or shape caused by natural occurrences including without limiting the generality of the foregoing: warping, fading, rusting, evaporation, condensation, shrinking and expanding, normal wear and tear and damage to particle board furniture during disassembly/reassembly.
- Carrier shall not be liable for any economic or consequential damages or loss, such as but not limited to, computer down-time, tv rentals, phone calls, travel and personal time spent settling a claim, as a result of the damage or loss of any goods or claim settlement process.
- **Lacquered Furniture - should not be transported during the winter months. Severe cold can cause cracking to the finish and is not covered under the carrier's liability.**

TERMS AND CONDITIONS OF CARRIAGE

Delay

The carrier will provide you with a date or time period within which delivery is to be made. If the carrier fails to effect delivery within the time specified on the face of the Bill of Lading, you will be compensated for incurred reasonable food and lodging expenses. Request for compensation must be sent in writing to Atlas Van Lines (Canada) Ltd. and must be accompanied by paid receipts for lodging and food.

Weights

The carrier will show the correct tare, gross and net weights on the Bill of Lading using a certified public scale. In cases where no certified weigh scale is available or operating at origin, a constructive weight based on 7 lbs. per cubic foot of properly loaded van space will be used.

Charges

All charges shall be paid before delivery. Should the actual charges exceed the estimated charges by more than 10%, the carrier will deliver your household effects for 110% of the estimate. The balance is due within 15 days, excluding weekends and holidays. The 15 day extension **does not apply** if you have signed a waiver beforehand or the carrier notified you of the actual charges immediately after loading and you authorized shipping to destination.

Claims

All claims for loss and/or damage must be filed in writing with the carrier and/or Atlas Van Lines (Canada) Ltd. **within 60 days** from date of delivery or in case of failure to make delivery, within 9 months from date of shipment. The final statement of claim must also be filed within 9 months from date of shipment. Do not proceed with repairs, replacement or disposal as carrier reserves the right to inspect all items and to appoint repair/replacement firm(s) if required.

Coverage Period

The terms of coverage on the Atlas Bill of Lading shall apply during shipping and up to 60 days of storage at destination in an Atlas Agent's warehouse. Coverage of shipments transported inside containers shall apply for a period of 60 days from date of loading. After this period of time, coverage can be extended by Atlas Van Lines in writing or your shipment is considered as delivered into long term storage. New coverages, terms and conditions are then applicable to the contract between you and the warehousing carrier.